
SWITCHVOX CLOUD

Switchvox Cloud is Digium's cloud-based Unified Communications (UC) solution for Small and Medium-sized Businesses (SMBs)

Switchvox Cloud is more than a hosted IP PBX; it is a full-featured UC cloud solution, affordably priced, starting at \$29 per user*. In addition to receiving reliable, high-quality VoIP phone service for all employees, you also have access to the following features: mobility, call queues, voicemail, unified messaging, presence, chat, IVRs, integration with Salesforce CRM and SugarCRM, monitoring, reporting, on-demand recording, and more. All of the features are included with no additional licensing fees required, making Switchvox Cloud the best value for your complete hosted UC solution.

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Switchvox Cloud is based on Digium's award-winning Switchvox business phone system. Recognized as a powerful IP communications system, Switchvox is built for SMBs looking for enterprise-class features at an affordable price. The same features and flexibility of the premises (on-site)-based Switchvox phone system are now available in Switchvox Cloud and are easily accessible to businesses with as few as five users or with hundreds of users.

With one low price per user, your company can have access to a businessclass phone system without the outlay of costly CAPEX and without the hassle of the installation and on-going maintenance of your phone system. Instead, Digium makes it easy by hosting it for you. Switchvox Cloud also supports mobile integration. With inherent Fixed Mobile Convergence, Digium's cloud-based solution offers free mobile device integration for every user.

What's included in Switchvox Cloud?

Service Features:

- Dedicated local number (DID) per extension
- Unlimited local and long distance calling per extension
- Unlimited extension-toextension calling
- HD voice (where available)

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General Phone System Features:

- Personalized Switchboard for every user
- Mobile device support
- Call queues
- Visual Voicemail
- Detailed reporting
- Conference calling
- IVR and Auto-attendant

One Low Price for All of Your Hosted Business Phone Features:

- \$29/user: 3-year contract
- \$31/user: 2-year contract
- \$33/user: 1-year contract
- \$35/user: month-to-month, no obligation, contract

**Starting at \$29/month for a three-year contract.*

Digium phones are the perfect complement to Switchvox Cloud

Digium phones are uniquely designed to have the tightest integration with Switchvox, making them a true “plug and play” IP phone option for your Switchvox Cloud service offering; and allowing you to easily access key applications directly from your desk phone. Digium HD voice phones are available in three versions: D40 (entry), D50 (mid-level), and D70 (executive-level).

When moving from Digium's cloudbased solution to a Switchvox premisesbased solution, you maintain all of your settings and phones, making it a truly seamless transition for your employees.

Switchvox Cloud can meet the needs of your growing business — with an easy migration path between premises and cloud.

Secure your investment for many years to come

With Switchvox Anywhere, you can ensure that your business communications investment is protected. Because it incorporates the same software, you can easily migrate from a Switchvox Cloud installation to a Switchvox premises-based solution should you decide the hosted solution no longer fits your particular business needs. Most importantly, when moving from Digium's cloud-based solution, you maintain all of your settings and phones, making it a truly seamless transition for your employees. With Switchvox Cloud you have the flexibility to grow into the phone system you need in the future.

With the addition of Switchvox Cloud, you now can have Switchvox delivered in the way that best suits your business needs. You can access it as an on-site solution, in the Cloud, or via your mobile solution. Never miss a beat; stay connected always with Switchvox anywhere.

Key Included Features

- User Switchboard
- Visual voicemail (with Digium phones or smartphone app)
- IVR and Auto-Attendant
- Conference calling
- Fixed Mobile Convergence (Converged Phones)
- Free smart phone apps for Android and iPhone devices
- Call queues with real-time dashboards and detailed reporting
- Music-on-hold
- Personal call rules (fail-over)
- Presence and collaboration
- Extension Management
- Peering
- Networking
- Voicemail-to-email
- Detailed reporting
- Salesforce CRM integration
- SugarCRM integration
- Extensibility with an Open API

Service Features

- Unlimited minutes of local/long distance service
- Local DID
- Unlimited extension dialing
- HD Voice (G.722 Codec)
- Extensions with no minutes available
- Number Porting available
- Toll-free numbers available
- Fax available

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